

United States Postal Service®

# INDUSTRYALERT

February 23, 2021

## Scheduled Commercial Systems' Maintenance Activities – February 28

This Sunday (**February 28, 2021**), from **2:00 AM CT – 11:00 AM CT**, the United States Postal Service will perform system maintenance which is critical to its information technology infrastructure. Impacted Commercial Systems are outlined below:

COMMERCIAL SYSTEMS SCHEDULED MAINTENANCE			
Sunday, February 28, 2021			
Commercial System	Maintenance Window		Outage
	Start Time	End Time	
Centralized Account Processing System (CAPS)	07:00 AM CT	11:00 AM CT	NO
Facility Access and Shipment Tracking (FAST)	07:00 AM CT	11:00 AM CT	NO
PostalOne! System	02:00 AM CT	08:30 AM CT	NO
Program Registration	04:00 AM CT	11:00 AM CT	NO

During the implementation and validation window for all cited maintenance activities, **there WILL NOT be an impact to system access**. Although unlikely to occur, if a connectivity issue is experienced, users should log-in again.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail ([postalone@usps.gov](mailto:postalone@usps.gov)) or telephone (1-800-522-9085).

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